

# A charter for patients with long-term conditions



## Working in partnership with your practice nurse, you should expect:

- Your practice nurse to have knowledge and understanding of your condition and be able to relate this to your circumstances
- To attend consultations with a practice nurse who treats you with dignity and respect
- Your practice nurse to empower you to manage your long-term condition with confidence
- Sufficient time for you to ask questions, receive relevant information and to make joint decisions about your care and treatment
- Your practice nurse to be able to refer you quickly and appropriately if your condition changes
- To have the confidence to ask your practice nurse if she has received certified training relevant to your long term condition.



education for health